



External Training Course

From Operations to Inspiration: The Warehouse Leadership Journey

From 27 Oct. To 31 Oct. 2025
From 17 Nov. To 21 Nov. 2025
From 15 Dec. To 19 Dec. 2025

Hotel Ambit Barcelona, Spain

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Fees: 2500 KD

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Course Introduction

Warehouses are no longer seen as static storage facilities—they are dynamic hubs of value creation, innovation, and leadership. In the modern supply chain, operational excellence must be coupled with strong leadership to ensure efficiency, resilience, and growth. This five-day advanced training course is designed to take participants on a journey from operational mastery to inspirational leadership. It integrates cutting-edge warehouse management practices with leadership excellence to empower professionals to lead teams, embrace digital transformation, and inspire organizational change. Participants will explore global best practices, engage in interactive simulations, and design their own leadership action plan, equipping them with the skills to thrive in a rapidly evolving logistics and supply chain landscape.

Course Objectives

By completing this course, participants will be able to:

- Gain in-depth knowledge of advanced warehouse management systems and strategies.
- Move beyond operations into strategic leadership thinking.
- Harness innovation and technology to improve warehouse performance.
- Develop emotional intelligence and people leadership skills.
- Lead with confidence, adaptability, and vision in a complex environment.
- Build sustainable excellence through transformation and team inspiration.

Target Audience

Warehouse Managers, Leaders and Supervisors.

Supply Chain and Logistics Professionals.

Senior Executives overseeing warehouse or distribution functions.

Future leaders seeking to expand their operational and leadership capacity.

Professionals aiming to integrate strategic leadership into warehouse management.

Training Methodology

Expert-led interactive lectures.

Real-world case studies and best practices.

Hands-on simulations and group problem-solving.

Leadership self-assessment tools and coaching.

Multimedia presentations and innovation workshops.

Key Outcomes

Operate warehouses as strategic value-creation centers.

Lead people with inspiration and influence, not just authority.

Master smart tools, KPIs, and performance frameworks.

Build innovative and resilient warehouse environments.

Develop a personal leadership roadmap for future growth.

Organizational Impact

Stronger warehouse operations aligned with strategic business goals.

Measurable cost savings, efficiency gains, and productivity increases.

A leadership-driven culture across warehouse and logistics functions.

Enhanced capacity to embrace technology and adapt to change.

Improved decision-making at both operational and strategic levels.

Personal Impact

Increased confidence as a leader in warehouse and logistics management.

Ability to inspire, engage, and empower teams.

Enhanced technical and strategic knowledge.

Tools to design, lead, and transform warehouse environments.

Recognition as a forward-looking, NextGen warehouse leader.

Course Content & Outline

Day 1: The Foundation of NextGen Warehousing

- The evolving role of warehouses in global supply chains.
- Warehouses as profit centers, not cost centers.
- Key technologies shaping warehouse operations: WMS, RFID, IoT, AI.
- The impact of Industry 4.0 and digital transformation.
- Case studies of global warehouse excellence.
- Interactive workshop: mapping participants' warehouse challenges.

Day 2: Operational Excellence and Smart Performance

- Lean warehousing principles for cost reduction and efficiency.
- Advanced inventory control and forecasting models.
- Warehouse layout design and flow optimization.
- Safety, compliance, and sustainability in operations.
- KPIs for modern warehouse performance.
- Simulation exercise: designing a high-performance warehouse.

Day 3: Leadership Dynamics in Warehousing

- Defining the modern “Warehouse Leader” identity.
- Leadership vs. management in operations.
- Leadership styles and their impact on warehouse culture.
- Emotional intelligence for effective people management.
- Leading multicultural and cross-functional teams.
- Role-play: handling conflicts and motivating teams.

Day 4: From Problem-Solving to Innovation

- Creative problem-solving techniques in operations.
- Building a culture of continuous improvement and innovation.
- Integrating risk management into daily operations.
- Crisis leadership: managing disruptions in supply chains.
- Agility and resilience as leadership imperatives.
- Group activity: innovation lab for warehouse solutions.

Day 5: The Inspirational Leadership Journey

- From operations-focused managers to transformational leaders.
- Building trust, motivation, and engagement in teams.
- Strategic communication and influence skills.
- Personal branding and positioning as a warehouse leader.
- Developing an actionable leadership roadmap.
- Final workshop: presenting leadership transformation plans.
- Certification and closing reflections.

Course Agenda:

(1st Day) Agenda

8.30	9.00	Opening Remarks (30 Min.).
9.00	11.30	<u>DISCUSS COURSE OBJECTIVES:</u> <ul style="list-style-type: none"> • The Foundation of NextGen Warehousing. • Operational Excellence and Smart Performance. • Leadership Dynamics in Warehousing. • From Problem-Solving to Innovation. • The Inspirational Leadership Journey.
11.30	12.00	Coffee Break
12.00	14.00	<u>The Foundation of NextGen Warehousing:</u> <ul style="list-style-type: none"> • The evolving role of warehouses in global supply chains. • Warehouses as profit centers, not cost centers. • Key technologies shaping warehouse operations: WMS, RFID, IoT, AI. • The impact of Industry 4.0 and digital transformation. • Case studies of global warehouse excellence. • Interactive workshop: mapping participants' warehouse challenges.
14.00	14.30	Questions and Discussion
14.30		Buffet Lunch

(2nd Day) Agenda

9.00	11.30	<u>Operational Excellence and Smart Performance:</u> <ul style="list-style-type: none"> • Lean warehousing principles for cost reduction and efficiency. • Advanced inventory control and forecasting models. • Warehouse layout design and flow optimization.
11.30	12.00	Coffee Break
12.00	14.00	<u>Operational Excellence and Smart Performance:</u> <ul style="list-style-type: none"> • Safety, compliance, and sustainability in operations. • KPIs for modern warehouse performance. • Simulation exercise: designing a high-performance warehouse.
14.00	14.30	Questions and Discussion
14.30		Buffet Lunch

(3rd Day) Agenda

9.00	11.30	<u>Leadership Dynamics in Warehousing:</u> <ul style="list-style-type: none"> Defining the modern “Warehouse Leader” identity. Leadership vs. management in operations. Leadership styles and their impact on warehouse culture.
11.30	12.00	Coffee Break
12.00	14.00	<u>Leadership Dynamics in Warehousing:</u> <ul style="list-style-type: none"> Emotional intelligence for effective people management. Leading multicultural and cross-functional teams. Role-play: handling conflicts and motivating teams.
14.00	14.30	Questions and Discussion
14.30		Buffet Lunch

(4th Day) Agenda

9.00	11.30	<u>From Problem-Solving to Innovation:</u> <ul style="list-style-type: none"> Creative problem-solving techniques in operations. Building a culture of continuous improvement and innovation. Integrating risk management into daily operations.
11.30	12.00	Coffee Break
12.00	14.00	<u>From Problem-Solving to Innovation:</u> <ul style="list-style-type: none"> Crisis leadership: managing disruptions in supply chains. Agility and resilience as leadership imperatives. Group activity: innovation lab for warehouse solutions.
14.00	14.30	Questions and Discussion
14.30		Buffet Lunch

(5th Day) Agenda

9.00	11.30	<u>The Inspirational Leadership Journey:</u> <ul style="list-style-type: none"> From operations-focused managers to transformational leaders. Building trust, motivation, and engagement in teams. Strategic communication and influence skills. Personal branding and positioning as a warehouse leader.
11.30	12.00	Coffee Break
12.00	14.00	<u>The Inspirational Leadership Journey:</u> <ul style="list-style-type: none"> Developing an actionable leadership roadmap. Final workshop: presenting leadership transformation plans. Certification and closing reflections.
14.00	14.30	Questions, Discussion & Conclusion Training Course.
14.30		Buffet Lunch