



External Training Course

Leadership Agility: Building Leadership Skills for Strategic & Operational Success

From 20 Oct. To 24 Oct. 2025
From 17 Nov. To 21 Nov. 2025
From 15 Dec. To 19 Dec. 2025
From 19 Jan. To 23 Jan. 2026

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External Training Course:

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Course Introduction:

This highly participative training course will help you to lead using agile principles to achieve organisational excellence. Organizational excellence is the achievement by an organization of consistent and superior performance - for example, outputs that exceed meeting objectives, needs, or expectations, as well as maintaining strong business relationships. This Leadership Agility training course will provide you with the understanding and techniques to achieve the overall goal of Organizational Excellence. In this challenging and rapidly changing world, to gain organisational change requires exceptional Leadership agility. The key topics on the course have been specifically developed to equip you with tomorrow's leadership knowledge and expertise to gain sustainable Organisational Excellence. Participants attending this Leadership Agility training course will develop the following competencies:

- Develop as an Agile Leader in the business.
- Build skills and knowledge to implement and lead organisational excellence.
- Effective communication to influence others.
- Building strong business and internal relationships and connections.
- Achieve organisational excellence mindset and culture.

Course Objectives:

This Leadership Agility training course aims to enable participants to achieve the following objectives:

- Agility to Lead rapidly in situations.
- Techniques to develop strategic, operational and tactical thinking.
- Skill to project confidence to handle challenging situations.
- Understand the building relationships based on trust.
- Flexibility to adapt to new situations.
- Personal development in Leadership.

Training Methodology:

The Leadership Agility training course will combine presentations with interactive practical exercises, supported by video materials, activities and case studies. Delegates will be encouraged to participate actively in relating the principles of Leadership to the particular needs of their workplace.

Organisational Impact:

The Organisation will have the following benefits;

- More agile, adaptive and self-aware leaders.
- A strengthened focus on organisational achievement.
- Improved interpersonal communications.
- Enhanced Agile leadership skills.
- Increased levels of motivation.
- Higher levels of productivity.

Personal Impact:

At the end of this training course, the participants will gain the following;

- Greater self-understanding.
- Increased personal resilience and courage.
- Increased ability to achieve success.
- Improved communication skills.
- Enhanced leadership skills.
- Ability to motivate and inspire others.

Course Outline:

Day One: Becoming an Agile Leader

- Changing face of Leadership in the modern world.
- What is Agile? AGILE principles and Manifesto.
- Developing an Agile mindset, behaviours and characteristics.
- Understanding Organisational Agility.
- Organisational Models in Business.
- Mastering Change.

Day Two: Strategic, Operational and Tactical Factors

- Defining Strategy, Operational and Tactical leadership.
- Strategy models and principles.
- Organisational Data collection and planning.
- Challenging 'normal': the Alternative Box.
- Setting the Behaviours and Values needed in the organisation.
- Creating the Vision V Mantra: ensuring buy-in from all.

Day Three: Organisational Development and Performance

- The importance of Organisational Development and Strategy.
- Identifying your Talent for future growth: models and principles.
- Competency Frameworks and Behaviours.
- Utilizing Performance Management Systems.
- Development Options to increase organisational excellence.
- Succession Planning and OCR techniques.

Day Four: Building Strong Strategic Relationships

- Why Building relationships matters in business.
- Strategic and Customer Relationship Management.
- Key Stakeholder Planning.
- Power and Influence mapping.
- Networking: techniques to improve relations.
- Using Data analysis to inform the business.

Day Five: Achieving the Organisational Excellence Culture

- What is Culture?
- Creating a culture of Organisational Excellence.
- Gaining support from others.
- Review of Operational Excellence models and comparison.
- Implement and embed Organizational Excellence in business.
- Summary and Review.



Course Agenda:

1st Day Agenda

8.30	9.00	Opening Remarks (30 Min.)
9.00	11.30	<u>Discuss Major Points Of Course:</u> • Becoming an Agile Leader. • Strategic, Operational and Tactical Factors. • Organisational Development and Performance. • Building Strong Strategic Relationships. • Achieving the Organisational Excellence Culture.
11.30	12.00	Coffee Break
12.00	14.00	<u>Becoming an Agile Leader:</u> • Changing face of Leadership in the modern world. • What is Agile? AGILE principles and Manifesto. • Developing an Agile mindset, behaviours and characteristics. • Understanding Organisational Agility. • Organisational Models in Business. • Mastering Change.
14.00	14.30	Questions and Discussion
14.30		Buffet Lunch

2nd Day Agenda

9.00	11.30	<u>Strategic, Operational and Tactical Factors:</u> • Defining Strategy, Operational and Tactical leadership. • Strategy models and principles. • Organisational Data collection and planning.
11.30	12.00	Coffee Break
12.00	14.00	<u>Strategic, Operational and Tactical Factors:</u> • Challenging 'normal': the Alternative Box. • Setting the Behaviours and Values needed in the organisation. • Creating the Vision V Mantra: ensuring buy-in from all.
14.00	14.30	Questions and Discussion
14.30		Buffet Lunch

3rd Day Agenda

9.00	11.30	<u>Organisational Development and Performance:</u> • The importance of Organisational Development and Strategy. • Identifying your Talent for future growth: models and principles. • Competency Frameworks and Behaviours.
11.30	12.00	Coffee Break
12.00	14.00	<u>Organisational Development and Performance:</u> • Utilizing Performance Management Systems. • Development Options to increase organisational excellence. • Succession Planning and OCR techniques.
15.00	14.30	Questions and Discussion
14.30		Buffet Lunch

4th Day Agenda

9.00	11.30	<u>Building Strong Strategic Relationships:</u> • Why Building relationships matters in business. • Strategic and Customer Relationship Management. • Key Stakeholder Planning.
11.30	12.00	Coffee Break
12.00	14.00	<u>Building Strong Strategic Relationships:</u> • Power and Influence mapping. • Networking: techniques to improve relations. • Using Data analysis to inform the business.
15.00	14.30	Questions and Discussion
14.30		Buffet Lunch

5th Day Agenda

9.00	11.30	<u>Achieving the Organisational Excellence Culture:</u> • What is Culture? • Creating a culture of Organisational Excellence. • Gaining support from others.
11.30	12.00	Coffee Break
12.00	14.00	<u>Achieving the Organisational Excellence Culture:</u> • Review of Operational Excellence models and comparison. • Implement and embed Organizational Excellence in business. • Summary and Review.
15.00	14.30	Questions, Discussion & Conclusion Training Course.
14.30		Buffet Lunch