

## **External Training Course**

# Operational Excellence Dimensions in the Oil and Gas Sector

From 29 Sep. To 03 Oct. 2025

From 27 Oct. To 31 Oct. 2025

From 17 Nov. To 21 Nov. 2025

From 15 Dec. To 19 Dec. 2025

Novotel Bangkok Sukhumvit 20 Hotel, Bangkok, Thailand

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#### External Training Course:

## Operational Excellence Dimensions in the Oil and Gas Sector

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#### **Course Introduction**

In the dynamic world of the oil and gas sector, operational excellence stands as a beacon of achievement, guiding organizations toward safety, efficiency, and sustained success. We are thrilled to welcome each of you to this comprehensive 5-day training program: "Operational Excellence Dimensions in the Oil and Gas Sector." The oil and gas industry plays a pivotal role in powering economies, driving innovation, and meeting the world's energy demands. However, this sector also operates in an environment fraught with challenges – from fluctuating market dynamics to complex safety considerations. In the face of these challenges, the concept of operational excellence emerges as a powerful force, providing a roadmap for organizations to navigate these intricacies while achieving remarkable outcomes. Over the course of these five days, we will delve deep into the fundamental principles and multidimensional facets of operational excellence specifically tailored for the oil and gas sector. From process optimization and safety management to asset reliability and continuous improvement, we will explore each dimension, equipping you with the knowledge and tools to foster a culture of excellence within your organizations.

### **Course Objectives**

Our primary objective is to empower you with a comprehensive understanding of operational excellence's significance and its practical application in the oil and gas industry. By the end of this training course, you will be well-equipped to:

- Gain insights into the key principles that underpin operational excellence and understand how they contribute to achieving remarkable outcomes.
- Acquire strategies to address challenges within the oil and gas sector, enhancing efficiency, safety, and overall performance.
- Explore methodologies such as Lean, Six Sigma, and Reliability-Centered Maintenance (RCM), and learn how to apply them to real-world scenarios for tangible results.
- Develop proficiency in selecting and utilizing performance metrics and KPIs to drive data-driven decision-making and continuous improvement.
- Be prepared to lead the charge in instilling a culture of operational excellence within your organizations, fostering collaboration, innovation, and sustainable growth.

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### Who is this Training Course for?

This Operational Excellence Dimensions in the Oil and Gas Sector training course is designed for individuals at all stages of their careers within the oil and gas sector. Whether you are a newcomer eager to grasp the foundational concepts or a seasoned professional looking to refine your operational strategies, this program is tailored to cater to your unique needs.

### **Training Methodology**

This Operational Excellence Dimensions in the Oil and Gas Sector training course will utilize a variety of proven adult learning techniques to ensure maximum understanding, comprehension and retention of the information presented. This includes a combination of presentations, group exercises, videos and class discussions in order to examine in an in-depth fashion all the elements of the course content.

#### **Course Outline**

#### Day One: Introduction to Operational Excellence in the Oil and Gas Sector

#### Introduction and Course Overview:

- Welcome participants and provide an overview of the training program.
- Emphasize the importance of operational excellence in the oil and gas sector.
- Set the tone for the training's collaborative and interactive nature.

#### **Operational Excellence and Fundamentals:**

- Define operational excellence and its core principles.
- Explain how operational excellence contributes to efficiency, safety, and profitability.
- Showcase real-world examples of operational excellence success stories in the industry.

#### **Day Two: Process Optimization and Efficiency**

#### Identifying Process Bottlenecks:

- Understand the concept of process bottlenecks and their impact.
- Discuss common bottlenecks in oil and gas operations.
- Introduce techniques for identifying bottlenecks and inefficiencies.

#### Lean and Six Sigma Methodologies:

- Introduce Lean and Six Sigma methodologies.
- Explore how these methodologies can be applied to streamline processes in the sector.
- Case studies demonstrating successful process optimization using Lean and Six Sigma.

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#### **Day Three: Safety and Risk Management**

#### **Establishing a Safety Culture:**

- Discuss the significance of safety culture in the oil and gas sector.
- Highlight the role of employees in promoting a culture of safety.
- Share best practices for creating and nurturing a safety-conscious environment.

#### Operational Risk Identification and Mitigation:

- Identify various operational risks in oil and gas operations.
- Explore strategies for risk assessment and mitigation.
- Discuss how operational excellence contributes to improved safety and risk management.

#### **Day Four: Asset Management and Reliability**

#### Life Cycle Management of Oil and Gas Assets:

- Explain the asset lifecycle and its stages.
- Discuss challenges in asset management specific to the oil and gas sector.
- Introduce approaches to optimizing asset utilization throughout their lifecycle.

#### Predictive and Preventive Maintenance:

- Differentiate between predictive and preventive maintenance.
- Showcase how these maintenance approaches enhance asset reliability.
- Hands-on exercises or simulations on implementing maintenance strategies.

#### **Day Five: Continuous Improvement and Performance Metrics**

#### <u>Cultivating a Culture of Continuous Improvement:</u>

- Discuss the principles of continuous improvement.
- Explore how operational excellence encourages an environment of ongoing enhancement.
- Engage participants in group discussions on practical ways to promote continuous improvement.

#### Key Performance Indicators (KPIs) and Metrics:

- Explain the importance of performance metrics and KPIs in measuring success.
- Introduce relevant KPIs for the oil and gas sector.
- Provide guidance on collecting, analyzing, and utilizing performance data.

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## **Course Agenda:**

### (1st Day) Agenda: Introduction to Operational Excellence in the Oil and Gas Sector

| 8.30  | 9.00  | Opening Remarks (30 Min.).  |
|-------|-------|---|
| 9.00  | 11.30 | <ul> <li>Introduction and Course Overview:         <ul> <li>Welcome participants and provide an overview of the training program.</li> <li>Emphasize the importance of operational excellence in the oil and gas sector.</li> <li>Set the tone for the training's collaborative and interactive nature.</li> </ul> </li> </ul>  |
| 11.30 | 12.00 | Coffee Break  |
| 12.00 | 14.00 | <ul> <li>Operational Excellence and Fundamentals:</li> <li>Define operational excellence and its core principles.</li> <li>Explain how operational excellence contributes to efficiency, safety, and profitability.</li> <li>Showcase real-world examples of operational excellence success stories in the industry.</li> </ul> |
| 14.00 | 14.30 | Questions and Discussion  |
| 14.30 |       | Buffet Lunch  |

## (2<sup>nd</sup> Day) Agenda: Process Optimization and Efficiency

| 9.00  | 11.30 | <ul> <li>Identifying Process Bottlenecks:</li> <li>Understand the concept of process bottlenecks and their impact.</li> <li>Discuss common bottlenecks in oil and gas operations.</li> <li>Introduce techniques for identifying bottlenecks and inefficiencies.</li> </ul> |
|-------|-------|--|
| 11.30 | 12.00 | Coffee Break   |
| 12.00 | 14.00 | Lean and Six Sigma Methodologies:  Introduce Lean and Six Sigma methodologies.  Explore how these methodologies can be applied to streamline processes in the sector.  Case studies demonstrating successful process optimization using Lean and Six Sigma.                |
| 14.00 | 14.30 | Questions and Discussion   |
| 14.30 |       | Buffet Lunch   |

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### (3rd Day) Agenda: Safety and Risk Management

| 9.00  | 11.30 | Establishing a Safety Culture:   |
|-------|-------|--|
|       |       | Discuss the significance of safety culture in the oil and gas sector.                  |
|       |       | Highlight the role of employees in promoting a culture of safety.                      |
|       |       | Share best practices for creating and nurturing a safety-conscious environment.        |
| 11.30 | 12.00 | Coffee Break   |
| 12.00 | 14.00 | Operational Risk Identification and Mitigation:  |
|       |       | Identify various operational risks in oil and gas operations.                          |
|       |       | Explore strategies for risk assessment and mitigation.                                 |
|       |       | Discuss how operational excellence contributes to improved safety and risk management. |
| 14.00 | 14.30 | Questions and Discussion   |
| 14.30 |       | Buffet Lunch   |

## (4th Day) Agenda: Asset Management and Reliability

| 9.00  | 11.30 | Life Cycle Management of Oil and Gas Assets:                                     |
|-------|-------|--|
|       |       | Explain the asset lifecycle and its stages.                                      |
|       |       | Discuss challenges in asset management specific to the oil and gas sector.       |
|       |       | Introduce approaches to optimizing asset utilization throughout their lifecycle. |
| 11.30 | 12.00 | Coffee Break   |
| 12.00 | 14.00 | Predictive and Preventive Maintenance:   |
|       |       | Differentiate between predictive and preventive maintenance.                     |
|       |       | Showcase how these maintenance approaches enhance asset reliability.             |
|       |       | Hands-on exercises or simulations on implementing maintenance strategies.        |
| 14.00 | 14.30 | Questions and Discussion   |
| 14.30 |       | Buffet Lunch   |

## (5<sup>th</sup> Day) Agenda: Continuous Improvement and Performance Metrics

| 9.00  | 11.30 | Cultivating a Culture of Continuous Improvement:                                     |
|-------|-------|--|
|       |       | Discuss the principles of continuous improvement.                                    |
|       |       | Explore how operational excellence encourages an environment of ongoing enhancement. |
|       |       | Engage participants in group discussions on practical ways to promote continuous     |
|       |       | improvement.   |
| 11.30 | 12.00 | Coffee Break   |
|       |       | Key Performance Indicators (KPIs) and Metrics:                                       |
| 12.00 | 14.00 | Explain the importance of performance metrics and KPIs in measuring success.         |
|       |       | Introduce relevant KPIs for the oil and gas sector.                                  |
|       |       | Provide guidance on collecting, analyzing, and utilizing performance data.           |
| 14.00 | 14.30 | Questions, Discussion & Conclusion Training Course.                                  |
| 14.30 |       | Buffet Lunch   |